National Louis University

The Job Beyond the Description

Job Title: Student Success Advisor  Department: Advising  Campus: Wheeling
Name: Courtney Bondi, Associate Director of Advising

Q: What are the skills and attributes you value most for someone being hired for this position?
A: The person we’re looking to appoint would have good listening skills, strong problem-solving skills, flexibility, attention to detail, positive attitude, life-long learner, and the ability to work independently and as a team member.

Q: What would you consider to be the most important aspects of the Student Success Advisor role?
A: The most important aspects of the position are: establishing relationships with students to understand their academic goals, guiding and registering them appropriately to graduation and assisting them with navigating and utilizing NLU resources.

Q: In your experience, employees with what ‘soft skills’ have been most successful in the Advising department and in the Student Success Advisor role?
A: Successful Student Success Advisors have the following qualities: dependability, ability to work with a diverse group of students, faculty and other staff members, conflict resolution, and good communication skills.

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